eMEDIX

Reimbursement Solutions

What's New in

eMEDIX Online

Release Notes

Release Date: 12-15-2022

eMEDIX

Reimbursement Solutions

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Introduction

Your eMEDIX experience is improving as we work to release new features and enhancements. Each section defines the specific feature and/or enhancement associated with the new eMEDIX release.

The information presented is not intended to be cumulative and is only associated with this release. Additional details and implementation guidance for topics included in this document can be found in the eMEDIX Help.
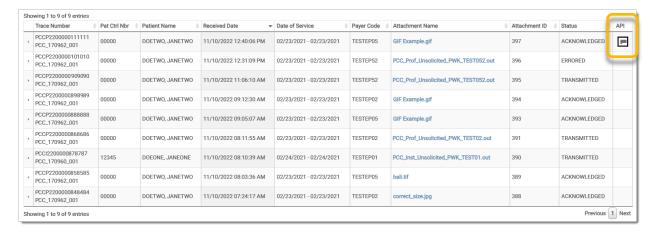
New Features

The following new features are available in eMEDIX Online:

Claims Attachments

Users can quickly search and view attachments to a claim using the new Attachments module under the Claims menu in eMEDIX Online. Users must have the appropriate roles/permissions to view this tab. Users can search by Date Type, Start/End Date, Trace Numbers, Payer Code, Patient Control Number, Patient First and Last Name, and/or Status.

The search grid displays both the eMEDIX and Original Trace Numbers, Patient Control Number, Patient First and Last Name, Received Date, Dates of Service, Payer Code, Attachment Name, Attachment ID, and the submission status. The Trace Numbers column displays the eMEDIX Trace Number followed by the Original Trace Number. A note icon displays in the API column if an attachment is sent to eMEDIX via API and contains the json request.

Showing 1 to 9 of 9 entries

Trace Number	Pat Ctrl Nbr	Patient Name	Received Date	Date of Service	Payer Code	Attachment Name	Attachment ID	Status	API
PCCP2200000111111 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 12:40:06 PM	02/23/2021 - 02/23/2021	TESTEP05	GIF Example.gif	397	ACKNOWLEDGED	🗐
PCCP2200000101010 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 12:31:09 PM	02/23/2021 - 02/23/2021	TESTEP52	PCC_Prof_Unsolicited_PWK_TEST052.out	396	ERRORED	
PCCP2200000909090 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 11:06:10 AM	02/23/2021 - 02/23/2021	TESTEP52	PCC_Prof_Unsolicited_PWK_TEST052.out	395	TRANSMITTED	
PCCP2200000898989 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 09:12:30 AM	02/23/2021 - 02/23/2021	TESTEP02	GIF Example.gif	394	ACKNOWLEDGED	
PCCP2200000888888 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 09:05:07 AM	02/23/2021 - 02/23/2021	TESTEP05	GIF Example.gif	393	ACKNOWLEDGED	
PCCP2200000868686 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 08:11:55 AM	02/23/2021 - 02/23/2021	TESTEP02	PCC_Prof_Unsolicited_PWK_TEST02.out	391	TRANSMITTED	
PCCI2200000878787 PCC_170960_001	12345	DOEONE, JANEONE	11/10/2022 08:10:39 AM	02/24/2021 - 02/24/2021	TESTEP01	PCC_Inst_Unsolicited_PWK_TEST01.out	390	TRANSMITTED	
PCCP2200000858585 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 08:03:36 AM	02/23/2021 - 02/23/2021	TESTEP05	bali.tif	389	ACKNOWLEDGED	
PCCP2200000848484 PCC_170962_001	00000	DOETWO, JANETWO	11/10/2022 07:24:17 AM	02/23/2021 - 02/23/2021	TESTEP02	correct_size.jpg	388	ACKNOWLEDGED	

Showing 1 to 9 of 9 entries   Previous 1 Next

Click the arrow in the first column to expand the attachment details, which includes the Status Date, Status Code, Status Message, and Status Level.

Showing 1 to 10 of 10 entries

	Trace Number	Pat Ctrl Nbr	Patient Last Name	Patient First Name	Received Date	DOS From	DOS To	Payer Code	Attachment Name	Attachment Id	Status	
▾		00000	DOETWO	JANETWO	11/21/2022 08:39:01 AM	01/01/2021	01/01/2021	9496	GIF Example (1) (1).gif	432c9b3e-f019-1a41-a606-8bb3b48efab5_9496_999898	ACKNOWLEDGED	

Status Date	Status Code	Status Message	Status Level
11/21/2022 08:42:00 AM	02	Attachment accepted for processing.	INITIAL
11/21/2022 08:41:40 AM	AA	Attachment transmitted successfully.	INITIAL

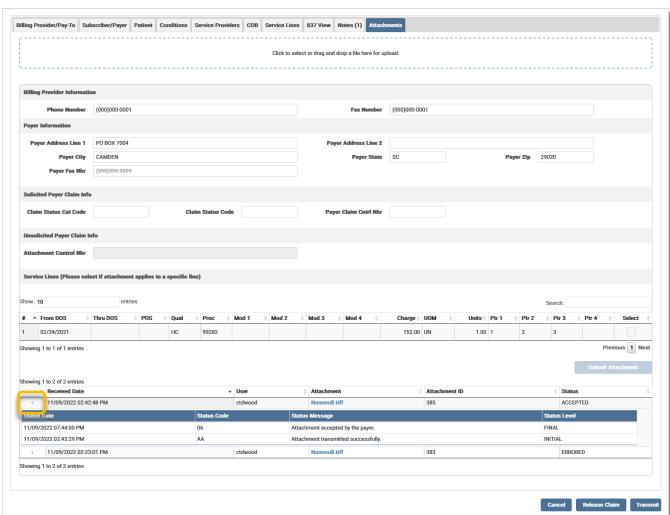| ▸ | | 00000 | DOETWO | JANETWO | 11/18/2022 02:37:06 PM | 01/01/2021 | 01/01/2021 | 9496 | GIF Example (1).gif | | ERRORED | |

Enhancements

The following enhancements are available in eMEDIX Online:

Claims Connection

Attachments

The Online Attachments status grid now includes an arrow which expands to display more detailed information. Once expanded all historical information on the attachments displays and includes Status Date, Status Code, Status Message, and Status Level.

Click the arrow to expand the details for each attachment.

If the payer address is provided on the 837, it is pre-populated on the Attachments tab from Subscriber/Payer tab. The field is editable. If the payer is electronic then we do not require the payer address/fax number when submitting the attachment.

Remits

The eMEDIX Human Readable Explanation of Benefits (EOB) for remits now includes a line for Interest under the Claim Supplemental Information section.

Reports

Updated the Reports date options to include a Date Type drop-down menu. Users can select to run the report by Check Date or Received Date. This option also displays on the Manage Schedule screen when editing a scheduled report.

Select Report to Produce

- ☑ Remittances Received
- ○ Remittances Received Details
- ○ Remittances Denied
- ○ Remittances Denied Details
- ○ Remittance Claims Matched
- ○ Remittance Claims Unmatched
- ○ Remittances Split

Select Dates

Date Type	Received Date			
Date Range	Date Range	From Check Date	10/01/2022	To Check Date	10/31/2022

Select a Date Type for the report

Select a Document Type

Type
- ○ Web Page(HTML)
- ○ Adobe(PDF)
- ○ Word Document(DOC)
- ○ Excel(XLS)
- ☑ CSV(Comma Separated Values)

Schedule   View

Received Date Report Example:

Remittances Received By Received Date
Cty Hosp
Date Range 10/01/2022 To 12/05/2022

Trading Partner: PCC - Cty Hosp
Received Date: 11/22/2022

Payer	Check Number	Payment Method	Check Date	# CLPs	Payee	Amount	Source
AARP SUPPLEMENTAL HEALTH	9898989798	ACH	09/19/2022	5	SHC MEDICAL PARTNERS OF	$ 72.86	Direct
AETNA	8100010001000	ACH	11/22/2022	21	UNIVERSITY PHYSICIANS OF	$ 720.91	Direct
Grand Total:				26		**$ 793.77**	

Summary

Trading Partner: PCC - Cty Hosp

Payer	Check Count	# CLPs	Amount
AARP SUPPLEMENTAL HEALTH PLANS FROM	1	5	$ 72.86
AETNA	1	21	$ 720.91
Trading Partner Total:	2	26	**$ 793.77**

Created for admin1   **Cty Hosp**   Page 1 of 1

Remittances Denied Details Report

Updated the Remittances Denied Details Report to accommodate the new Date Type of Check Date or Received Date. The Received Date column on the report is now the Payer Claim Received Date and a new column for Received Date was added after the Check Date column. This helps the user identify the proper dates associated with the report.

Administration

Payer List

The Payer List now includes Attachments as a search option. Users can select Yes or No from the Electronic Attachments drop-down menu and the results display in the grid. The grid contains an Electronic Attachments column which indicates whether a payer includes electronic attachments to claims.

The Enrollment Required Remits column also now displays Not Available as an option. Not Available displays if a payer does not offer electronic remits to partners at this time.

Reports

The Claim Status report now includes a Receiver column to identify if claims are submitted direct or through the legacy clearinghouse. The new column displays on all report versions (HTML, PDF, CSV). The CSV report also displays the eMEDIX Trace Number.

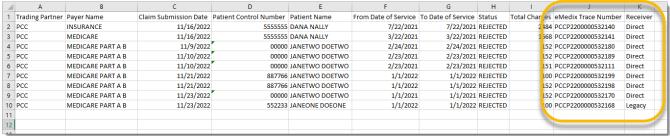|	A	B	C	D	E	F	G	H	I	J	K
1	Trading Partner	Payer Name	Claim Submission Date	Patient Control Number	Patient Name	From Date of Service	To Date of Service	Status	Total Charges	eMedix Trace Number	Receiver
2	PCC	INSURANCE	11/16/2022	5555555	DANA NALLY	7/22/2021	7/22/2021	REJECTED	2,484	PCCP2200000532140	Direct
3	PCC	MEDICARE	11/16/2022	5555555	DANA NALLY	3/22/2021	3/22/2021	REJECTED	1,668	PCCP2200000532141	Direct
4	PCC	MEDICARE PART A B	11/9/2022	00000	JANETWO DOETWO	2/24/2021	2/24/2021	REJECTED	152	PCCP2200000532180	Direct
5	PCC	MEDICARE PART A B	11/10/2022	00000	JANETWO DOETWO	2/23/2021	2/23/2021	REJECTED	152	PCCP2200000532189	Direct
6	PCC	MEDICARE PART A B	11/10/2022	00000	JANETWO DOETWO	2/23/2021	2/23/2021	REJECTED	151	PCCP2200000532111	Direct
7	PCC	MEDICARE PART A B	11/21/2022	887766	JANETWO DOETWO	1/1/2022	1/1/2022	REJECTED	100	PCCP2200000532199	Direct
8	PCC	MEDICARE PART A B	11/21/2022	887766	JANETWO DOETWO	1/1/2022	1/1/2022	REJECTED	152	PCCP2200000532198	Direct
9	PCC	MEDICARE PART A B	11/23/2022	00000	JANETWO DOETWO	1/1/2021	1/1/2021	REJECTED	152	PCCP2200000532170	Direct
10	PCC	MEDICARE PART A B	11/23/2022	552233	JANEONE DOEONE	1/1/2022	1/1/2022	REJECTED	100	PCCP2200000532168	Legacy
11											
12											

Claim Status By Payer
Cty Hosp
Date Range 11/01/2022 To 12/02/2022

Trading Partner: PCC

Payer: INSURANCE

Submission Date	Patient Cntrl #	Patient Name	From DOS	To DOS	Claim Status	Total Charges	Receiver
11/16/2022	5555555	DAN ALLY	07/22/2021	07/22/2021	REJECTED	$2,484.00	Direct
Total Claims:	**1**					**Total Charges:$2,484.00**	

Payer: MEDICARE

Submission Date	Patient Cntrl #	Patient Name	From DOS	To DOS	Claim Status	Total Charges	Receiver
11/16/2022	5555555	DAN ALLY	03/22/2021	03/22/2021	REJECTED	$1,668.00	Direct
Total Claims:	**1**					**Total Charges:$1,668.00**	

Payer: MEDICARE PART A B

Submission Date	Patient Cntrl #	Patient Name	From DOS	To DOS	Claim Status	Total Charges	Receiver
11/09/2022	00000	JANETWO DOETWO	02/24/2021	02/24/2021	REJECTED	$152.00	Direct
11/10/2022	00000	JANETWO DOETWO	02/23/2021	02/23/2021	REJECTED	$152.00	Direct
11/10/2022	00000	JANETWO DOETWO	02/23/2021	02/23/2021	REJECTED	$151.00	Direct
11/21/2022	887766	JANETWO DOETWO	01/01/2022	01/01/2022	REJECTED	$100.00	Direct
11/21/2022	887766	JANETWO DOETWO	01/01/2022	01/01/2022	REJECTED	$152.00	Direct
11/23/2022	00000	JANETWO DOETWO	01/01/2021	01/01/2021	REJECTED	$152.00	Direct
11/23/2022	552233	JANEONE DOEONE	01/01/2022	01/01/2022	REJECTED	$100.00	Legacy
Total Claims:	**7**					**Total Charges:$959.00**	

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Payer List Additions and Deletions

The following changes were made to the eMEDIX Payer List:

eMEDIX Payer Code	Payer Name	Type	Add	Delete
GOBAL	SCHS Alta Global Care Medical Group	Claim	X	
NXTLV	Next Level Health	Eligibility		X
PABSD	Pennsylvania Blue Shield Dental	Eligibility		X